

## Your Handy Checklist

Choosing the right home care provider for your loved one can be challenging, but it doesn't have to be. Here's a guide to some unique questions you could ask your care provider about.

Important Questions	BelleVie	Care provider	Care provider	Care provider
Can I tailor my package to suit my loved one's specific needs?	$\checkmark$			
Can you provide additional ad-hoc support without extra charges? (e.g. taking my loved one to a doctor's appointment, spring cleans etc.)	V			
Will I get realtime daily access to care notes after each visit?	$\checkmark$			
Do your carers undergo a criminal records check before hire?	$\checkmark$			
Are your carers paid above the National Living Wage?	$\checkmark$			
Are your carers trained to understand and deal with my loved one's medical condition (if they need ad-hoc training, do you provide it)?	V			
Can your carers adapt to what my loved one needs on a given day, their mood and aspirations?	$\checkmark$			
Do you assign a main point of contact between your team, myself, and my loved one?	$\checkmark$			
Do your carers have weekly team meetings to discuss my loved one's progress, needs and amend their care plan, if needed?	$\checkmark$			

If you would like to discuss any of the points above, or to receive a quote for your tailored monthly package, please **call our team today on 01235 355 570** or **email <u>info@belleviecare.co.uk</u>** 







