

Your Handy Checklist

Choosing the right home care provider for your loved one can be challenging, but it doesn't have to be. Here's a guide to some unique questions you could ask your care provider about.

Important Questions	Bellevie			
Can I tailor my package to suit my loved one's specific needs?	YES			
Can you provide additional ad-hoc support without extra charges? (e.g. taking my loved one to a doctor's appointment, spring cleans etc.)	YES			
Will I get realtime daily access to care notes after each visit?	YES			
Do your carers undergo a criminal records check before hire?	YES			
Are your carers paid above the National Living Wage?	YES			
Are your carers trained to understand and deal with my loved one's medical condition (if they need ad-hoc training, do you provide it)?	YES			
Can your carers adapt to what my loved one needs on a given day, their mood and aspirations?	YES			
Do you assign a main point of contact between your team, myself, and my loved one?	YES			
Do your carers have weekly team meetings to discuss my loved one's progress, needs and amend their care plan, if needed?	YES			